

LWP Claims Solutions, Inc.

Public Agency Claims Management



Our Promise

LWP promises to work with the utmost integrity and urgency to exceed our clients' risk management objectives. We will move claims proactively and costeffectively to closure by securing aggressive medical treatment and facilitating return-to-work, thereby enabling our clients to retain productive employees with minimal impact to their businesses.

LWP Results

Indemnity Claims — close 60% faster than the industry
Litigation Rates — 55% lower than the industry
Average Incurred Claim — 60% lower than the industry



Hallmarks of Our Approach

- ✓ Integrity and Transparency
- ✓ Aggressive Claims Management Techniques
- ✓ Examiners who are Empowered to think and make decisions
- ✓ We start with the end in mind—Dual Track Diary System
- ✓ Judicious use of vendors and resources
- ✓ Unique blend of discipline and creativity—we balance customization with our

proven Best Practices

✓ We integrate ourselves into the culture of our clients

WE DON'T PAINT WITH A BROAD BRUSH—SERVICES AND CHOICES ARE MADE CAREFULLY.

WE WON'T SPEND \$1 TO SAVE YOU 50 CENTS

Our staff has extensive expertise in Public Agencies:

- ✓ LC Section 4850
- ✓ Presumptions
- **✓ Education Code**
- ✓ Utility and Transit Districts

What we offer

- ✓ Results-oriented claims management
- ✓ Fully integrated bill review
- ✓ Utilization Review
- √ Telephonic Case Management
- ✓ Field Case Management
- ✓ Prescription Benefit Network coupled with an aggressive Pharmacy Management Program
- ✓ Expedited Diagnostic Testing
- ✓ Aggressive Lien Resolution Program
- ✓ Physical Therapy Network
- ✓ Transportation and Translation Network
- ✓ Industry Leading SIU Program
- ✓ Clinic Management Program







